

Intact iQ: Module

Nexus



Elevate Your Business With Intact iQ Nexus



Manage by Exception Using the Power of IFTTT Technology

Management by Exception is a practice where only chosen deviations from your plan, work practices or processes are brought to the attention of you or your management team.

The idea behind it is that your attention will be focused only on those areas in need of action rather than wasting time sifting through data, reports or emails to find the critical information you need to know.

Intact iQ Nexus uses the If This Then That tech principle to provide you with a connected intelligence system that enables you to implement this practice with ease in your business.

It works to the premise that one action will automatically derive a subsequent action, as set by your desired business rules. Basically, if a specified condition exists (IF This), then some action or actions must be performed (Then That).

You can use Intact iQ Nexus to protect and maintain margins, maintain adequate stock levels, manage cost prices and credit limits or improve customer service and much more. It helps remove the noise from your business data and channel the important, relevant information and actions to you and your team.



Enforcing important business rules that impact your bottom line and customer satisfaction levels should not be left to chance.

There is always the risk that human error will come into play and mistakes will be made. Nexus provides you with the power to simply and effectively enforce your business rules 365 days a year via your Intact iQ system. This will also allow you to move away from micro managing your employees, enabling your management team to spend more of their time focusing on strategic business issues and plans.

Enhanced Productivity

Intact iQ Nexus was designed to help prevent routine tasks from eating up your time and that of your staff. By linking everyday actions you will be able to automate numerous business rules, tasks and processes providing you with a more efficient business operation as a result.

This is achieved by creating chains of simple conditional statements, which are triggered based on your pre-set criteria/scenarios related to your business operations. It works on the simple premise IF something happens in one area of your business, an action automatically occurs in another. Instead of dissecting the volumes of data being produced on a daily, weekly, monthly basis or waiting to be informed that a task must be completed, you can use this unique productivity tool to create automatic warn, prevent, highlight, notify, hide and authorise actions on an ongoing basis.

Automated Controls

You can't be everywhere 24/7 but with the Intact iQ Nexus module you can put your business system to work for you. It can ensure that your core business rules, processes or mandatory actions are adhered to via the set up of automated triggers connected to certain actions taking place. Linking your everyday scenarios or 'triggers' with your specified actions ensures you stay aware, in control and ahead of your competition.

You can also set up these controls for certain individuals (customers, suppliers or employees), roles or departments or the entire organisation.

Save Time and Money

Intact iQ Nexus enables you to build in a range of checks that previously could only be provided by securing chargeable consultancy time. The facility to be able to build these types of rules and add/subtract from them over time helps you lower the total cost of ownership of a system like Intact iQ and it also cuts out the development/consultancy lead time associated with such requests.

Unlike other systems with similar functionality the Intact iQ Nexus tool will not restrict you to a predefined list; your rules can be assigned to any property within Intact iQ and can also be removed by you at any time.

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Your Rules, Your Way

Authorise

The Authorise Rule requires a third party intervention once conditions have been met. This allows you to validate the data before the action is permitted.

In Action: If a staff member puts up a purchase order over a certain amount, you may want authorisation sought on it before letting it go.

Prevent

The Prevent Rule will prevent a transaction from being completed if a particular condition is broken.

In Action: If you have excessive levels of a particular item in stock, you may want to prevent a purchase order being placed.

Warn

The Warn Rule will display a specified alert when certain conditions are met.

In Action: If a staff member goes to sell a product at less than a specified margin, you may want to trigger an action to stop it, or at least receive a warning.

Protect

The Protect rule can restrict key areas of information to unauthorised users.

In Action: You might have a junior sales rep and want to hide your cost price from them.

Highlight

The Highlight Rule can be used to highlight any Intact iQ record, field or entity when a particular condition is met.

In Action: If a customer hasn't paid you, you might like to highlight them in red making them highly visible to your counter staff or sales reps.

Notify

The Notify Rule will automatically notify a third party/parties once conditions have been met.

In Action: If a customer is over their credit limit, then trigger an automatic email reminder.

Nexus in Action Examples

If a purchase order exceeds pre-defined authorisation limits.

An authorisation request is sent.

If the contract terms have been exceeded.

An automatic alert is issued e.g. purchase value exceeded.

If orders are due to be dispatched today.

Highlight in green.

If a purchase order is changed.

The changed lines are highlighted when issuing to the vendor.

If a customer account is new.

Automatically goes on credit hold until their credit worthiness has been evaluated.

If goods are damaged or not available.

Automatically trigger a stock take ticket for the bin location.

If stock received is of unacceptable quality or damaged

It is booked onto the system in a quarantine non-allocatable location & purchasing automatically notified so that they can make a decision on replenishment and if the goods need to be returned to the supplier.

If suggested planned orders are accepted.

The system can automatically create purchase order/requisition, grouping items from the same supplier together into a single order.

If final approval is given to a quote.

The quotation is generated automatically and sent to the customer via email.

If a customer breaches its credit limit/terms.

The account automatically goes on hold and the rep/manager/customer is informed via email/sms.

If an account balance is on hold.

Specify whether the system should prevent the order from being taken or allow the order to be taken but prevents it from being picked and shipped.



Use the power of Intact iQ Nexus
to automate countless tasks,
processes & business rules
to enable you & your team to
manage by exception.

For more information, please
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